



Two Rivers
Cooperative

IMPORTANT LP GAS SAFETY INFORMATION

Now is the time to be sure everyone understands the properties of propane gas and what it smells like. Enclosed you will find a brochure titled “**Propane Safety Guide**”. Please take a minute to read this pamphlet about propane and your home. **HOME SAFETY IS FOR EVERYONE.** Please share this pamphlet with everyone in your home as well so everyone understands what to do if they smell propane.

We have several other brochures also available FREE from Two Rivers Coop to help you with propane safety. Please let us know if you would like further information and we will get these brochures to you.

Over the past several years, our LP Gas servicemen have been reminding customers of the need to change regulators which are over fifteen years old. Keeping your regulators updated is a very critical safety issue. It has now become a requirement of the National Propane Gas Association that any regulators over 15 years of age ***MUST*** be replaced. As our servicemen are filling your tank, they will be checking the age of your regulators. If any of your regulators are out of date, we will notify you. If we notify you that your regulators are out of date, please give us a call to schedule a time when we can arrange to replace them. ***If you have been notified that one of your regulators is out of date, our drivers will not make any future deliveries until the regulator has been replaced.***

On the back side of this page for your review is our LP Safety Check Program. With the concerns which have been raised across the country when LP tanks run empty we will be following the guidelines established by the National Propane Gas Association to aid in safety for our customers.

One other thought. If you have a fire extinguisher, smoke detector or carbon monoxide detector in your home, wouldn't this be a good time to check them? LP and CO2 detectors are available at our offices. If you don't have these items in your home, please consider making these purchases. Two Rivers Coop is committed to your safety and to servicing your propane needs. If you have any questions please give us a call.

IN CASE OF A LP GAS EMERGENCY
PLEASE FOLLOW THESE STEPS

- ***IMMEDIATELY GET EVERYONE OUT OF THE HOME AND AWAY FROM NEARBY AREAS.***
- ***DO NOT ATTEMPT TO FIND THE LEAK.***
- ***DO NOT ATTEMPT TO REPAIR YOUR APPLIANCE OR LIGHT YOUR PILOT LIGHT.***
- ***DO NOT TURN ON OR OFF LIGHT SWITCHES INSIDE THE HOME.***
- ***DO NOT USE A TELEPHONE INSIDE THE HOME OR IN NEARBY AREAS.***
- ***DO NOT LIGHT MATCHES ANYWHERE INSIDE OR NEAR THE HOME.***
- ***SHUT OFF THE VALVE AT THE TANK.***
- ***CALL BOTH YOUR PROPANE SUPPLIER AND THE FIRE DEPARTMENT FOR HELP FROM A TELEPHONE AWAY FROM THE HOME AND NEARBY AREA.***

FOR AFTER HOURS EMERGENCIES OR LP GAS
OUTAGES
PHONE NUMBERS

PELLA OFFICE – 1-800-223-5512

MONROE OFFICE – 1-800-

642-6498

Please listen for the message and contact your LP Gas Delivery Specialist