



PROPANE GAS SERVICES

Booked Propane: Propane can be booked for fall and winter usage. In order to be as accurate as possible it is best if the previous two years usage is used to estimate future usage. We will be happy to assist you in reviewing your previous year's usage. A 10 cent per gallon deposit will be required at the time of the booking. The price of the booked propane will be set the day the deposit is received in our office. The contract will run from September 1, 2009 thru April 30, 2010. Any unused deposit will be forfeited on May 1, 2010.

Budget Billing: If you would like to make equal monthly payments throughout the year, please contact Robin Redding at 628-4167 or (800) 223-5512. Our new LP Budget Payment Plan begins June 1, 2009. According to this plan you make monthly payments from June through April, and a final payment to clear your account in May, if necessary. Automatic withdrawals for your budget payments are available. Please contact Robin for details.

Propane Summer Fill: This program runs from June thru August. Cash only customers will not be summer filled unless arrangements are made 48 hours prior to delivery. All other customers' tanks will be filled while we are on our routes.

Dryer Propane: Dryer propane (dryer only) can be booked for the upcoming season. No deposit is required for dryer propane. Dryer contracts run from September 1, 2009 thru December 31, 2009.

Scheduled Fill Program: It is our recommendation that our customers take advantage of our "scheduled fill program" to decrease the chances of propane outages. With this service, our propane driver will check your tank and fill it, if needed, when he is in your neighborhood. New customers will automatically be put on our "scheduled fill program" unless you tell us otherwise. ** If you do not wish to be on the "scheduled fill program" we recommend you check your tank on a regular basis. Any customer not on the "scheduled fill program" must give a minimum notice of 2 working days to allow for the filling of their tank. A Minimum Delivery of 200 gallon will be enforced. Emergency/Same Day deliveries will be subject to an additional service charge. ** **Cash only customers will not be allowed on the "scheduled fill program".**

LP Safety Check Program: We initiated this program in order to promote the safe use of propane in our customer's homes. If you have any questions regarding this program please give us a call. **IF ANY CHANGES ARE MADE TO YOUR LP SYSTEM, INCLUDING INSTALLATION OF NEW APPLIANCES, A NEW FURNACE, WATER HEATER, ETC., A LP SAFETY CHECK IS REQUIRED PRIOR TO SERVICE BEING REINSTATED. PLEASE CONTACT US PRIOR TO MAKING ANY OF THESE CHANGES.** The National Propane Gas Association recommends all propane customers have a safety check performed on their system at least every 3 years. This includes a complete check for leaks in the system and also a check on the pressure regulators that keep the pressure coming into your home at a constant level. It is now required that regulators be replaced every 15 years. **If you cannot recall the last time your propane system was checked for leaks or when your regulators were last updated, pick up the phone and schedule a LP Safety Check today.**

Thanks for your business!!