

Important LP Gas Safety Information

It is crucial that every member living in your home is aware of propane safety. Take a moment to read the following information about propane safety.

We have several brochures available at our offices to help you better understand propane safety. Please let us know if you would like further information and we will get these brochures to you.

Over the past several years, our LP Gas servicemen have been reminding customers of the need to change regulators which are over fifteen years old. Keeping your regulators updated is a very critical safety issue. It has now become a requirement of the National Propane Gas Association that any regulators over 15 years of age **MUST** be replaced. As our servicemen are filling your tank, they will be checking the age of your regulators. If any of your regulators are out of date, we will notify you. If we notify you that your regulators are out of date, please give us a call to schedule a time when we can arrange to replace them. ***If you have been notified that one of your regulators is out of date, our drivers will not make any future deliveries until the regulator has been replaced.***

With the concerns that have been raised across the country when LP tanks run empty we will be following the guidelines established by the National Propane Gas Association to aid in safety for our customers.

If you have a fire extinguisher, smoke detector or carbon monoxide detector in your home, now is the time to get them checked to see if they are working properly. Propane and carbon monoxide detectors are available at our offices. If you don't have these items in your home, please consider making these purchases. Two Rivers Cooperative is committed to your safety and to servicing your propane needs. If you have any questions please give us a call.

In case of a LP gas emergency please follow these steps

- Immediately get everyone out of the home and away from nearby areas.
- Shut off the valve at the tank.
- Call both your propane supplier and the fire department for help from a telephone away from the home and nearby area.
- Do not use a telephone inside the home or in nearby areas.
- Do not light matches anywhere inside or near the home.
- Do not turn on or off light switches inside the home.
- Do not attempt to repair your appliance or light your pilot light.
- Do not attempt to find the leak.

For after-hour emergencies or LP gas outages, please call the following numbers.

Pella Location (800)-223-5512

Monroe Location (800) - 642-6498

Please listen for the message to prompt you our next step and contact your LP Gas Delivery Specialist